

Main Office
25 Front Avenue West, Suite 1
Brockville, Ontario K6V 4J2
T: (613) 342-2262
Toll-Free: 1 (866) 499-8445
F: (613) 342-0884

JOB OPPORTUNITY
CASE MANAGER, BROCKVILLE, FULL-TIME
COMPETITION #2024-17

Please submit a cover letter and resume referencing the competition # to:
CAREERS@LLGAMH.ca

Salary Range: \$30.13/hour - \$32.02/hour
Location: Brockville, with travel to other regular work sites as required
Job Type: Full-Time
Shifts: Monday to Friday, Days (a compressed work week is not an option)
Reports to: Clinical Manager

The Case Manager provides client centered service that enables clients and their caregivers to achieve their highest level of functioning and independence consistent with their values, priorities, capabilities and preferences for care. Also, by mobilizing and integrating formal and informal support networks the Case Manager will deliver services to clients that will also ensure the fiscally responsible use of appropriate resources to achieve the desired outcomes for clients.

Responsibilities and Duties:

- Establish a therapeutic relationship which is client-centered and based on a partnership.
- Help individuals with severe and persistent mental illness and/or addiction to achieve their highest level of functionality possible in the least restrictive setting.
- Provide interventions that coordinate client services in a fragmented addiction and mental health system.
- Maintain a constant and ongoing support for clients even when their needs and use of services change.
- Work with the client to develop a strategy/plan to reduce the client's risk of experiencing a mental health crisis, including what actions by who and when, if client does experience a crisis/challenge in their recovery process.
- Maintain accurate and up-to-date client files as per client management software so that the information is current for anyone needing to access information on the client.
- Work with client to increase personal skills both internal and external to assist in symptom management and facilitate recovery process.

www.llgamh.ca

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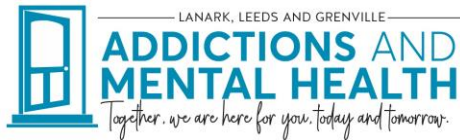
Delta
18 King St.
Delta, ON
K0E 1G0

Gananoque
23 Mill St.
Gananoque, ON
K7G 2L5

Kemptville
2671 Concession Rd.
Kemptville, ON
K0G 1J0

Prescott
2652 County Rd. 2
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Qualifications:

Education, Training and Experience:

- Graduation from a recognized post-secondary institution in a relevant, health-related discipline of study; University degree preferred.
- Two years' experience working in Mental Health and Addiction.
- Current First Aid and CPR Certification required.
- Course/workshop in concurrent disorders or equivalent (SMART Recovery Facilitator Training) preferred.
- Certified Psychosocial Recovery Practitioner (CPRRP) designation preferred.
- Workshop in Motivational Interviewing preferred.
- Demonstrated crisis intervention skills/experience and ability to respond to crisis situations as they arise.
- A valid Ontario Driver's Licence, access to a vehicle, and vehicle insurance with a minimum of \$2,000,000 liability.

Skills and Abilities:

- Ability to work independently and also as part of a multi-disciplinary team.
- Effective communication, interpersonal, and conflict resolution skills.
- Strong problem-solving abilities.
- A high level of independent decision making skills.
- Requires analytical skills to gather and disseminate data from different sources.
- Ability to adapt to changing environments and manage time effectively; Willingness to be flexible and facilitate change.
- An understanding of the Recovery Philosophy and application of same in client goal planning and direct service.
- Average to above-average computer and keyboarding skills.
- Satisfactory Vulnerable Sector police records check required.
- Ability to work within Mental Health Act, Occupational Health & Safety Act, Ministry of Health and Long-Term Care guidelines, Psychosocial Rehabilitation Practitioner's Code of Ethics, Best Practices, LLGAMH program standards.
- Compliance with Policy AH-C5 COVID-19 Vaccination Policy.

Posting Date: April 18, 2024

Closing Date: April 22, 2024

Internal applicants will be considered before external applicants. We thank all applicants for their expressed interest; however, only applicants selected for an interview will be contacted.

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